KING STREET PRE-SCHOOL PARENT SURVEY 2019 RESULTS
Responses received: 16

Welcome to the annual King Street Pre-School Parent Survey! The responses we receive help us review practice and inform future planning.

We would be grateful if you could complete the survey and return it to Paulina, either on paper or emailed to info@kingstreetpreschool.org.uk by Friday 24th May.

The answers given will be collated and a general picture communicated at a later date, but please be assured that you can make confidential comments and suggestions which will not be published. Many thanks.

Name of child (OPTIONAL):

_____

How old is your child (please circle)?

Under 3 years old - **2** | 3-4 years old - **14**

Care of the children - please circle the appropriate response from the options given

My child enjoys coming to King Street Pre-School:

Strongly agree	Agree	Neither agree	Disagree	Strongly disagree	Not sure

Edit with the Docs app
Make tweaks, leave comments and share with others to edit at the same time.
NO, THANKS | GET THE APP

My child is safe and well cared for at King Street Pre-School

Strongly agree	Agree	Neither agree nor disagree	Disagree	Strongly disagree	Not sure
14	**2**				

I feel the behaviour is good at King Street Pre-School

Strongly agree	Agree	Neither agree nor disagree	Disagree	Strongly disagree	Not sure
13	**3**				

The security arrangements at King Street Pre-School for dropping off and picking up my child are at the correct level.

Strongly agree	Agree	Neither agree nor disagree	Disagree	Strongly disagree	Not sure
9	**7**				

We continue to have very positive responses about the care provided for children at King Street. The vast majority of parents strongly agree that the care, settling in, safety, and behaviour of their children are appropriately managed. There were several concerns about the security arrangements of the preschool, particularly the pick up and drop off procedure and security of the outdoor play area. This has been discussed with the setting and measures are already being taken to improve security during pick up and drop off times with a staff member on the gate at all times.

Learning

Are you aware of the Early Years Foundation Stage (EYFS) that governs the curriculum at King Street Pre-School?

Yes **9**	No **1**	Partially **5**

Does your child have any special needs?

Yes | No **16**

There were no children with special needs, but the majority of parents are aware that the curriculum is governed by EYFS. Although the preschool already provides an update in their termly reports, we will continue to liaise with parents in order to improve knowledge of the Early Years Foundation Stage as it applies to their children.

King Street Pre-School is meeting the expectations I had for my child's pre-school education.

Strongly agree	Agree	Neither agree nor disagree	Disagree	Strongly disagree	Not sure
15	**1**				

I receive enough information about my child's activities at King Street Pre-School.

Strongly agree	Agree	Neither agree nor disagree	Disagree	Strongly disagree	Not sure
8	**8**				

King Street Pre-School encourages children to be healthy.

Strongly agree	Agree	Neither agree nor disagree	Disagree	Strongly disagree	Not sure
11	**3**				**2**

King Street continues to meet the expectations of parents in terms of learning and development, but we will continue to explore new ways to disseminate information to parents about their children's progress and regular learning goals. Parents appreciate the weekly email updates, but occasionally some parents appear not to receive the emails even though they are part of the group communication. This issue is being investigated further and in the meantime we will make sure our weekly plans are uploaded onto the website so parents can stay up to date with nursery happenings.

Staff and committee

I think King Street Pre-School is well led and managed

Strongly agree	Agree	Neither agree nor disagree	Disagree	Strongly disagree	Not sure
16					

I would feel comfortable in approaching staff with questions, concerns or suggestions

Strongly agree	Agree	Neither agree nor disagree	Disagree	Strongly disagree	Not sure
16					

Do you understand the role of the committee and the way in which the pre-school is run?

Yes **9**	No **4**	Partially **3**	Maybe

Would you like to join the committee?

Yes **2**	No **11**	n/a	Maybe	Already **1**

Are you aware of the fundraising events at the pre-school?

Yes **12**	No **1**	Partially **3**

Are you happy with the communication you receive from the committee, i.e. newsletters, emails, notice board?

Yes **12**	No	Partially **4**

Have you visited our website (www.kingstreetpreschool.org.uk)?

Yes **14**	No **2**

If yes, are you happy with the information contained on the site?

Yes **12**	No **0**	Partially **2**

All parents who responded to the survey strongly agree that the management of the preschool and approachability of the staff are at an appropriate level. There are several parents interested in joining the committee and the majority are aware of the various fundraising efforts made throughout the year. As noted above, some parents mentioned that they are not receiving weekly communication and a few have not yet visited the website (which has been recently revamped). We will continue to think of ways to keep parents better informed about committee news and events and have recently produced new flyers with all relevant information to help current and prospective families find out more about the preschool and committee.

General

Are you aware of and have you read the pre-school policies and procedures?

Have read **10**	Aware of **5**	Neither **1**

Although most parents have read the preschool's policies and procedures we will continue to encourage parents to read these and may look in to new ways of making the information more accessible to them. All current policies and procedures are available to read on the preschool website.

What do you think about preschool cost per session?

Too High **0**	Too Low **0**	Neither **15**

There were no comments about preschool fees at all. None of the respondents felt the fees were too high or too low, and only one respondent did not answer this question.

In summary, the parents who participated in this year's survey believe that King Street is a well-run, organised, caring place that their children enjoy coming to every day. The two major areas of improvement include site security and communication, both of which are currently being assessed by members of the committee and staff. There are, as always, other ways in which we can continue to develop the provision at King Street, perhaps with the addition of more school trips and in-school offerings, but by and large both parents and children are happy with their preschool experience.