

## King Street Pre-School Questionnaire Results

Reproduced below are the questions from the questionnaire, plus the answers in red. In total, 12 questionnaires were returned, out of a possible 22.

Will your child continue to attend in September 2008?

- Yes            3
- No                9

2. If yes, what is your MAIN reason for continuing with us?

- Price
- Location
- Quality of staff            2
- Continuity for child        1
- Other (please state)

*If your child is staying, you may like to join us on the committee and influence how the pre-school is run! We meet once every half term so please write your contact details here if this would interest you:*  
**No-one did**

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3. If no, what is your MAIN reason for leaving?

- Child starting school            1
- Child going to Brunswick        3
- Child moving to another pre-school (please state which)    5  
(St Mathews = 2, Pattacake = 1, Colleges = 1 Ace = 1)
- Unhappy with King Street (please state why)
- Too expensive
- Other (please state)

4. Where did you initially hear about King Street pre-school?

- Recommended by a friend        6

- Leaflet through door
  - Poster
  - Banner outside pre-school
  - Walking past the pre-school 5
  - Other (please state) 1 (older sibling attended)
5. Would you recommend King Street Pre-school to others?
- Yes 12
  - No (please give reasons)
6. In what MAIN way could King Street Pre-school improve the quality of provision for your child?
- More staff
  - Better toys (please give examples)
  - Earlier opening 3
  - Lunch club, thereby finishing at 1pm 8
  - Cheaper 1
  - Other (please state)
7. Would you be interested in a lunch club whereby your child could bring and eat their packed lunch, to be picked up at 1pm?
- Yes 10
  - No 2
8. Would you be interested in an earlier start time of 9am?
- Yes 9
  - No 3
9. Would you be interested in the pre-school opening for some of the school holidays (just for pre-school age children)?
- Yes 6
  - No 6

10. Fees for morning sessions will be £11 next September. Do you find this:

- Cheap 2
- Reasonable 9
- Expensive 1
- Very expensive

11. The current registration fee is £25. Did you find this:

- Cheap
- Reasonable 10
- Expensive 2
- Very expensive

12. Please write any other comments in the space below. All comments will be read and discussed by the committee with a view to improving the service provided. If you would like a committee member to discuss your comments with you, then please also give your name and a contact telephone number. 6 people did make comments.

Comments reproduced verbatim below:

We have been very happy with our time at King Street, and would recommend the group to anyone. The staff are friendly and get on very well with the children

V. happy with King Street. Chose as very caring environment esp. for the younger pre-school child.

My child has been very happy at King Street. The staff are friendly and it is a lovely, bright environment. Initially, my child had some 'settling in' problems, but the staff handles it very well and kept me informed. Thanks for a lovely year!

I don't get much feedback about how Thomas is getting on at pre-school. Seems to enjoy it and be very happy and I should think that's why I don't

get told anything, but it would be nice to hear a bit more about how its going.

Our daughter (Elizabeth Kenny) has had a good experience over the past two terms at King Street. We've been impressed by the staff and general happiness of the place. Our only recommendation would be that the staff do a bit more to communicate with parents during drop-off - just a couple of words, especially to parents of new children, would establish a connection and get people more involved. But that said, we're grateful to the staff and the committee for providing such a good experience and lovely facility for the children.

Would be good if we could pay fees using childcare vouchers. Also, my child was a bit scared of the toilet! Is any funding available to brighten up the toilet???