

## King Street Pre-School Questionnaire March 2009

Parents had three weeks in which to fill in and return the questionnaires. The return date was 20<sup>th</sup> March 2009. 13 questionnaires were returned, out of a possible 26; 50%.

1. Will your child continue to attend in September 2009?

- Yes 6
- No 6 + 1 unsure

2. If yes, what is your MAIN reason for continuing with us?

- Price
- Location 1
- Quality of staff 1
- Continuity for child 4
- Other (please state) \_\_\_\_\_  
\_\_\_\_\_

*If your child is staying, you may like to join us on the committee and influence how the pre-school is run! We meet once every half term so please write your contact details here if this would interest you:*

*3 people gave their contact details.*

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3. If no, what is your MAIN reason for leaving?

- Child starting school 2
- Child going to Brunswick 3
- Child moving to another pre-school (please state which) \_\_\_\_\_ 1  
ACE \_\_\_\_\_
- Unhappy with King Street (please state why) \_\_\_\_\_  
\_\_\_\_\_
- Too expensive
- Other (please state) \_\_\_\_\_  
\_\_\_\_\_

4. Where did you initially hear about King Street Pre-school?
- Recommended by a friend 9
  - Leaflet through door
  - Poster
  - Banner outside pre-school 1
  - Walking past the pre-school
  - Other (please state) \_\_\_\_\_ 3 Child information service; knew Dana; gone to toddler group next door (10 years ago!) \_\_\_\_\_
5. Would you recommend King Street Pre-school to others?
- Yes 13
  - No (please give reasons) \_\_\_\_\_
6. In what MAIN way could King Street Pre-school improve the quality of provision for your child?
- More staff 1
  - Better toys (please give examples) \_\_\_\_\_
  - Earlier opening 2
  - Lunch club, thereby finishing at 1.15pm 9
  - Cheaper
  - Other (please state) \_\_\_ just right for our family \_\_\_\_\_
7. Would you be interested in the pre-school opening for some of the school holidays (just for pre-school age children)?
- Yes 8
  - No 5
8. What do you think are King Street Pre-school's strengths? 13 responses:
- Great staff and organisation.
  - The staff – all of them but especially Dana. Its small size, its location; both central and picturesque.

- Friendly, caring staff in a nice environment close to the park. Varied choice of activities for the children to get involved in.
  - Small, friendly. Staff very involved with children. Good range of activities throughout the morning.
  - Very friendly, warm, cosy setting with enthusiastic and cheerful staff.
  - Friendly, caring atmosphere, great location.
  - Small environment, not many children, nice and good staff to look after them, cosy and warm atmosphere.
  - It appears to be warm and caring with staff being really attentive towards the children.
  - Fantastic atmosphere, teachers have excellent relationships with each child.
  - Very friendly staff, small intimate setting, variety of toys, relaxed attitude, lots of fun.
  - Lots of toys, international and the 'Dana' – without Dana there is no King Street.
  - Good teaching staff, variety of activities, the location is excellent and convenient, ability to accommodate children with different needs.
  - Small, friendly, dynamic, nurturing environment.
9. What areas do you think we could improve on? 8 responses:
- Longer opening hours.
  - Opening hours
  - More regular feedback to parents with progress details.
  - Maintenance of toys – wooden house has nails which stick out on roof, and some small cars are damaged.
  - Encourage children to play together more, especially children of the same age; talk more as well, but of course kids want to play!
  - More interaction between parents – coffee mornings to get to know one another at the beginning of the year / term?
  - Putting on aprons before they start painting. X usually comes home with paint on her clothes, some of which does not come out in the wash. We would be prepared to provide a smock if required.
  - End of term production?
10. Are you given enough feedback on your child's session?
- Yes 9 + 1 'cannot comment as yet'
  - No (please state what you would like 3
    - Often there is no time to stop and speak at the start or the end of the class so I would like at least once a month to have a parenting class to know how my child is doing and where she needs to improve.
    - Yes, if asked, but would like a quick summary once a week.
    - Any new skills shown, any interesting conversations child had etc.
11. Children at King Street Pre-school come from many different backgrounds, languages and cultures. Please state here if you feel we are meeting your child's needs in this respect, and what more we could offer. 6 responses:
- Yes

- Cannot comment
- Totally
- Yes, we are happy.
- My child is white British and it is nice for her to meet other cultures – children who don't speak English.
- At the moment, it is fine. My child is starting to pick up some English words and this is great. She will soon understand more and the teachers are great with her. For now, it is OK.

12. Are you aware of, or read, the following pre-school documents (please tick)?

Document	Aware of	Read
Policies and procedures	2	11
Operational plan	3	10
New registration form	1	12

13. Fees for morning sessions will be £14 next September. This fee change covers rent and salary increases, and the extra half an hour offered. Do you find this:

- Cheap 1
- Reasonable 9
- Expensive 3
- Very expensive

14. The current registration fee is £25. Did you find this:

- Cheap
- Reasonable 12
- Expensive 1
- Very expensive

15.

*We are considering the possibility of starting a lunch club and to ensure that the needs of the families in this school are taken into consideration we need to gain further information. The lunch club would run from 12.15 to 1.15pm and children would need to bring a packed lunch.*

<b>Lunch club</b>	Would you use a lunch club? (please circle)	Yes 9 (6 of which are staying next year)	No 4
	How many children in your family would attend a lunch club? .....	All 1	
<b>Number of sessions</b>	1f. How many days a week do you think you would use a lunch club? 1 <input type="checkbox"/> 2 <input type="checkbox"/> 4      3 <input type="checkbox"/> 4      4 <input type="checkbox"/> 5 <input type="checkbox"/> 1		
	If possible please tell us which days you think you would use a lunch club. <input type="checkbox"/> Monday 5 <input type="checkbox"/> Tuesday 5 <input type="checkbox"/> Wednesday 4 <input type="checkbox"/> Thursday 6 <input type="checkbox"/> Friday 5		

<b>Cost</b>	How much would you be willing to pay for a lunch club? (tick all that apply)		
	<input type="checkbox"/> £2.00 per hour <b>2</b> <input type="checkbox"/> £2.50 per hour <b>2</b> <input type="checkbox"/> £3.00 per hour <input type="checkbox"/> £3.50 per hour <b>2</b> <input type="checkbox"/> £4.00 per hour <b>2</b> and 1 did not tick any box.		
<b>Tax Credits</b>	If you are working you may be able to use tax credits to help pay towards the cost of childcare.	Yes	No
	Are you working?	<b>4</b>	<b>5</b>
	Would you like more information about tax credits?	<b>3</b>	<b>6</b>

Please write any other comments in the space below. All comments will be read and discussed by the committee with a view to improving the service provided. If you would like a committee member to discuss your comments with you, then please also give your name and a contact telephone number.

**5 comments:**

- Cannot praise King Street enough. X has had a great time and really developed socially. All the staff are great at making the children feel special and making sure each child feel secure. Thank you!
- For me it's a great idea to start a lunch club, I hope it will be done!
- V. happy with King Street Pre-school. A very special and friendly / cosy setting. Think in my opinion it is a relaxed and fun setting for children. Please do not become too serious and politically correct as that may spoil what is so special.
- It is a little difficult to comment on all aspects as X has just started so all comments are based on initial views.
- Why not just offer longer sessions and lower the cost just by the fact that more children are attending. If you charge £14 and then charge extra for lunch club, it will be too expensive. Maybe £10 - £15 including lunch club would cover the cost for King Street?

Many thanks for your time!